SRPC Strategic Plan FY2020-2022

Annual Update

July 15, 2022



Align and build planning services to address emerging issues and diversify our portfolio



Diversify tools and technology



Increase internal staffing and technological capacity

Planning Services and Current Issues

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Current Progress

- Expanded circuit rider program (again)
- Launched CHAT and POP!
- Sustained number of environmental planning contracts
- Replaced about 2/3 of our computers and updated all software
- New MTP, CEDS and Data Snapshots
- Secured funding for the Housing Needs Assessment and Regional Plan update
- Completed computer hardware replacements

Future Actions

- Offer planning visualization and design
- Market GIS, visualization and design services
- Finalize IT plan & hire a new consultant



Strengthen and enhance marketing and communications



Quantify and communicate the value of SRPC membership



Share SRPC work products and expertise with regional stakeholders



Improve Communication strategies

Relationships, Marketing and Communications

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Current Progress

- Expanded the ArcOnline platform and hosted how-to webinars
- Launched the new website
- Strengthened relationship with UNH Planning Program
- Launched the SRPC YouTube page
- Relaunched the SRPC municipal visits

Future Actions

- Develop a communications strategy
- Develop an advocacy strategy
- Expand and build relationships and partnerships



Build opportunities for staff and commissioners to further SRPC's mission



Clarify the role and responsibility of commissioners

Internal Roles, Responsibilities and Opportunities

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Current Progress

- Operated as a full remote office and drafted an updated telecommuting policy
- Strengthened the "pipeline" 2 interns hired at FT
- Mentor staff to take new and higher levels of responsibility and leadership
- Created the recycling and resiliency committee roundtables amidst a pandemic
- Held more frequent dual Commission/Policy meetings to engage beyond transportation topics
- Adopted a dedicated staff training fund in the budget

Future Actions

- E.C. to further discuss board governance and engagement
- Increase commissioner engagement