SRPC Strategic Plan FY2020-2022

Policy Committee Meeting Update
May 15, 2020



Align and build planning services to address emerging issues and diversify our portfolio



Diversify tools and technology



Increase internal staffing and technological capacity

Planning Services and Current Issues

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Current Progress

- Expanded circuit rider program
- Expanded public health and recreation planning
- Increased number of environmental planning contracts
- Launched new ArcOnline and Open Data Portal (new)
- Updated office software and phone system
- Started team-based project work

Future Actions

- Address the need for affordable housing
- Offer planning visualization and design
- Market GIS and design services
- Complete computer hardware replacements
- Update IT plan



Strengthen and enhance marketing and communications



Quantify and communicate the value of SRPC membership



Share SRPC work products and expertise with regional stakeholders



Improve Communication strategies

Relationships, Marketing and Communications

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Current Progress

- Established new partnerships with architects, museums, public health sector, and more
- Clarified value of membership in annual reports
- Launched Instagram page & expanded social media
- Launched new ArcOnline and Open Data Portal (new)
- Began website redesign

Future Actions

- Develop a communications strategy
- Develop an advocacy strategy
- Relaunch the SRPC municipal visits
- Build relationships with UNH and commercial organizations
- Create online archive of meeting videos



Build opportunities for staff and commissioners to further SRPC's mission



Clarify the role and responsibility of commissioners

Internal Roles, Responsibilities and Opportunities

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Current Progress

- Promote program managers and build all staff capacity
- Allow flexible work schedules
- Strengthened the "pipeline" intern hired at FT
- Encouraged all staff to participate in professional development opportunities
- Mentor staff to take new and higher levels of responsibility
- Launched the Commissioner roundtable at meetings

Future Actions

- E.C. to further discuss board governance and engagement
- Formalize current telecommuting for future use
- Launch roundtable for communities and commissioners to explore regional cost sharing (recyclables, purchasing)
- Increase commissioner engagement